

Community Social Service Agencies

IN-SCHOOL/AFTER-SCHOOL

Boys and Girls Club-Halls/Powell

- Educational and other types of activities for various aged children.
- (865) 219-7232

Boys and Girls Club of the Tennessee Valley

- Inspire and enable all young people to realize their full potential as responsible, caring, and productive citizens
- www.bgctnv.org
- (865) 248-1200

Child and Family Tennessee

- Kids on the Block: A puppeteer troupe that provides educational programs on disability, social concerns, and personal safety to kids in schools and after school facilities.
- <http://www.child-family.org>
- (865) 524-7483

Children's Center of the Cumberlandands

- Provides counseling and prepares children for court who have been physically/sexually abused
- <http://childrensceneterofthecumberlandands.org>
- (423) 569-8900 Toll-free: 1-888-470-7683

Eckerd Youth Alternatives

- Develop and share programs that promote the well-being of children and serve at-risk youth and their families
- www.ekerd.org
- (727) 461-2990 Toll-free: 1-800-554-4357

Emerald Youth Foundation

- After school and other activities for various aged children
- www.emeraldyouth.org
- (865) 637-3227 ext. 112

Head Start

- Education and other support services for at risk pre-school age children.
- <http://www.tnheadstart.org>
- (615) 741-4849

Holston United Methodist Home for Children

- Provides a continuum of care for children including in home, foster care, residential and adoption.
- www.holstonhome.org
- Multiple phone numbers for various locations, see website for details

Knox County Schools

- Public Schools- work with children in elementary, middle and/or high school at risk due to truancy, academic and behavioral issues. Linkage and family work is included.
- www.knoxschools.org

- (865) 594-1800

Project Grad

- Academic help, career counseling, and other support services for elementary, middle school and high school students.
- <http://www.projectgradknoxville.org>
- (865) 525-4030

Wesley House Community Center

- Faith based, inner city after school placement and senior day program.
- www.wesleyhouse.com
- (865) 524-5494

YMCA Outreach of East Tennessee

- In-school and after-school educational and counseling support for school age children.
- <http://www.ymcaknoxville.org>
- Multiple phone numbers for various locations, see website for details

CHILDREN/ADOLESCENTS/YOUNG ADULTS/FAMILIES

Big Brothers Big Sisters of East Tennessee

- Selection, training, and support services for adult mentors and their mentees.
- <http://www.bbbsetn.org/>
- (865) 523-2179

Blount County Children's Home

- Operation Success: In home family preservation services for families and children at risk for state's custody.
- <http://bcchome.com/>
- (865) 681-6323

Camelot

- Two Units: Behavioral/Academic and Autism Spectrum Disorder
- Provides a medically supervised, multidisciplinary program of therapy and academic instruction to children who have been unable to function in a regular home and classroom setting.
- Residential and Alternative School Setting
- <http://www.camelotforkids.org>

Camelot Care Centers, Inc.

- Therapeutic foster care to children in Tennessee DCS custody
- Support children through in home counseling and work with community based programs
- www.camelotcare.com (Service Locations - Tennessee)

CASA of East Tennessee

- Court Appointed Special Advocates
- Home visits, parenting skills training, juvenile justice, advocacy, case management, legislation
- www.casaofeasttn.org
- (865) 329-3399

Child Advocacy Center of the 9th Judicial District

- Serves children who are victims of abuse through prevention education and intervention
- www.cac9jd.org
- (865) 986-1505

Child and Family Tennessee

- Great Starts: Working with infants and pre-school age children who are drug dependent
- <http://www.child-family.org/>
- (865) 524-7483

Childhelp, USA-Tennessee Foster Family Agency

- Provides therapeutic foster care for children who have been removed from their homes because of abuse or neglect
- www.childhelp.org/regional/tennessee
- Childhelp Children's Center of East TN: (865) 637-1753
- Childhelp Foster Family Agency of East TN: (865) 579-5498

Community Mediation Center

- Non profit organization providing support, parenting plans and agreement sin dispositions in juvenile court matter.
- <http://www.2mediate.org>
- (865) 594-1879

Department of Children's Services

- Case management, child protective services, adoption and foster care services for Knox County children.
- East Tennessee Community Services Agency: Case management and support services for DCS clients—children and parents.
- <http://www.state.tn.us/youth/index.htm>
- Nashville Office (615) 741-9701

Department of Human Services- Child Protective Services

- Government agency providing mandates services to at risk children and youth in threat of harm
- www.tennessee.gov/youth/childsafety.htm

Florence Crittenton Agency

- Residential programming for girls in state custody, pregnant and parenting teens.
- <http://www.fcaknox.org/>
- (865) 602-2021

Helen Ross McNabb

- Healthy Families: Training and support services for first-time parents.
- John Tarleton Home: Services and life skills training for teenagers in residential and independent living situations.
- RIP Program: Behavior Modification program for preschool age children with severe behavior problems.
- Therapeutic Nursery Program: Programming for young children who have been abused or exposed to abuse.

- **Child Net Program:** Services for children who generally are not eligible for services but need help with individual therapy, family therapy, case management, anger management, or medical service
- <http://www.mcnabbcenter.org/home.htm>
- (865) 637-9711 Toll free: 1-800-255-9711

Hope Resource Center

- Counseling, referrals, and support services for pregnant women.
- <http://www.hoperc.org/>
- (865) 544-7776

Knox County Juvenile Court

- Follow-up work with juvenile offenders and preventive services for at risk youth.
- (865) 215-6400

Peninsula Lighthouse

- Outpatient treatment for teenagers with alcohol and drug problems and/or mental health issues.
- <http://www.peninsulaoutpatient.org/poc.cfm>
- (865) 970-9800

Peninsula Village

- An intensive outdoor oriented residential treatment program for difficult to treat adolescents (age 13-18) with substance abuse, conduct, and/or mental health disorders.
- <http://www.peninsulavillage.org/p1-a.html>
- (865) 970-3255 Toll free: 1-800-255-8336

Sam E Hill Family and Community Services

- Full time educational preschool program providing individual/group counseling and M team participation.
- www.samehill.knoxschools.org
- (865) 594-3632

Sertoma Center

- Serves persons with disabilities and their families through individualized programs of training and support, interdisciplinary coordination of services, public awareness, and education.
- www.sertoma.com
- (865) 524-5555

Smokey Mountain Children's Home

- Christian residential program offering supervised recreation and access to health services.
- www.smch.cc
- (865) 453-4644

UT-Upward Bound

- Educational activities, counseling, programming, and supervision of teenagers participating in UT's summer Upward Bound program.
- <http://web.utk.edu/~utfp/pcub/>
- (865) 974-4466

Youth OPEN

- Working to arrange and provide support services for permanent placements for teens needing a family.
- <http://www.child-family.org/>

- (865) 524-7483

Youth Villages

- Private nonprofit organization dedicated to helping emotionally and behaviorally troubled children and their families live successfully. Both residential and in-home services provided.
- www.youthvillages.org
- (901) 251-5000

ADULTS/FAMILIES

Aid to Distressed Families of Appalachia

- Non profit organization serving the needs of low-income residents. Mission is to help families in urgent need of basic survival necessities (food, rent, referrals).
- www.adfac.org
- Housing: (865) 481-3837
- Social Services: (865) 483-6028

Bethany Christian Services

- Nonprofit pro-life Christian adoptions and family services supported through reimbursement for services and gifts from individuals, churches, corporations and foundations.
- www.bethany.org
- 1-800-BETHANY

Cariten Assist EAP

- A program of Covenant Health Systems that provides behavioral health/employee assistance programs for employees of Cariten and other businesses and their families
- This program provides members with assistance on a variety of problems such as family stress, financial issues, mental health, and chemical dependency
- www.covenanthealth.com/healthy/hwDetail.cfm?Post_ID=9814
- (865) 531-4500

Catholic Charities of East Tennessee

- A variety of social services assisting children and families in the Knoxville area.
- <http://www.etcatholiccharities.com/>
- (865) 524-9896

Celebrate Recovery of Cokesbury United Methodist Church

- CRC is a faith based 12 step program that provides treatment for the whole family for addiction
- www.celebratingrecovery.com
- (865) 246-0445

Center for Parenting

- The mission of the C4P is to strengthen parent-child relationships by coordinating and enriching existing parent education efforts in Tennessee.
- www.center4parenting.org
- (865) 974-3922

Cherokee Health

- Mental/behavioral health in schools and in home services, case management, outreach and prevention
- www.cherokeehealth.com
- (865) 934-6734

Child and Family Tennessee

- Pleasant Tree Apartments: A residential program and support services for women with mental illness.
- Family Crisis Center: Safe home and support services for abused women and their children.
- Foster Care: Training & support services for foster parents and children.
- <http://www.child-family.org>
- (865) 524-7483

City of Knoxville Police Department

- Working with high-risk probationers and parolee's to increase success in retention in the community
- www.cityofknoxville.org/kpd
- (865) 215-7000

Cornerstone of Recovery, Inc.

- Alcohol and drug recovery program offering inpatient and evening intensive outpatient services. Group and family services provided.
- www.cornerstoneofrecovery.com
- (865) 970-7747 Toll free: 1-800-684-6614

Emory Valley Center

- Services individuals with disabilities and coordinates family support. Early intervention services also offered.
- www.emoryvalleycenter.com
- (865) 483-4385

ETHRA- East Tennessee Health Resource Agency

- Umbrella agency providing case management, client education and advocacy for A & D, mentally ill, developmentally challenged clients and felony offenders.
- www.ethra.org

Haven House

- Safe housing and support services for abused women and their children.
- <http://www.havenhousetn.org/>
- (865) 983-6818

Helen Ross McNabb

- Sisters of the Rainbow: Treatment program for alcohol and drug dependent women.
- <http://www.mcnabbcenter.org>
- (865) 637-9711 Toll free: 1-800-255-9711

Knox Area Rescue Ministry

- Christian social service agency that provides housing for men, women, and children. Safe haven for domestic violence victims, long term recovery, education and job development

- www.karm.org
- (865) 673-6540

Knoxville Family Justice Center

- Services to address issues of domestic violence.
- <http://www.fjcknoxville.org>
- (865) 215-6800

Lakeshore Mental Health Institute

- In-patient state psychiatric facility- acute and long term care adult patients
- <http://www.hospital-data.com/hospitals/LAKESHORE-MENTAL-HEALTH-INSTITUTE-KN410.html>
- (865) 583-8795

Morristown Hamblen Central Services

- Emergency social services for food, transportation, clothing, etc.
- <http://mhcentralservices.org>
- (423) 586-9431

NHC Fort Sanders

- Transitional and rehabilitation services for adults adjusting to life altering medical/physical disabilities.
- <http://www.nhcfortsanders.com>
- (865) 525-4131

Patria Center Foster Care Agency

- Training and support services for foster parents.
- (865) 588-0446

RHA Health Services

- Provides day and residential support to adults with primary diagnosis of mental retardation. Direct care, case management and business mgt.
- www.rhahealthservices.org
- Knoxville office: (865) 769-7491
- Other locations in TN and NC; see website for locations and phone numbers.

Safe Haven

- Nonprofit agency focusing on prevention and treatment of sexual abuse and assault.
- <http://www.thesacc.org>
- (865) 558-9040

Tennessee Board of Probation and Parole

- Provides a variety of services to adults on probation or parole
- <http://www.tn.gov/bopp/home.htm>
- Nashville Office: (615) 741-4543

Volunteer Ministry Center

- Resource Center, Case Management, The Refuge, The Jackson Apartments, and The People's Clinic. Assists homeless and indigent individuals and families.
- www.vmcknox.org
- (865) 524-3926

YWCA-Knoxville

- Provides housing and case management service to eligible women.
- www.ywcaknox.com
- (865) 523-6126

SENIOR CITIZENS**Adventa Hospice**

- Provides services and emotional support for patients with terminal illnesses and their families
- www.amedisys.com/hospice.cfm
- http://www.amedisys.com/services_tn.htm for locations

CADES

- Senior Adult Day Care. Provides a safe, nurturing and caring home-like atmosphere for participants, and also provides support, education and respite for caregivers.
- www.concordumc.com
- (865) 675-2835

CARIS Healthcare-Knoxville

- Home health and hospice care.
- www.carishealthcare.com

Community Actions Committee-Office of Aging

- Provides a wide variety of services, referrals, and resources for senior citizens, family members, and professionals to allow for the best quality of life for seniors in the community. Some programs offered-transportation, nutrition, employment services, and a free newsletter.
- <http://www.knoxcac.org/>
- (865) 546-3500

Covenant Health-Senior Health Services

- Home health and residential services for seniors
- <http://www.covenantseiorhealth.com/csh-home.cfm>

Department of Human Services-Adult Protective Services

- Government agency providing mandated services to impaired and/or elder adults in threat of harm.
- http://tennessee.gov/humanserv/adfam/afs_aps.html
- (615) 313-4700

DRD Knoxville Central Medical Clinic

- Provides substance abuse treatment services and assistance for people struggling to overcome addictions.
- <http://www.drd-mgt.com/>
- (865) 522-0661

Emory River Senior Behavioral Health

- In patient and Outpatient geropsych. Unit associate with Roane Medical Center
- <http://www.covenanthealth.com/aboutus/rmc/rmc-emoryriver.cfm>
- (865) 882-8856

Fairpark Health Care Center

- Provides long term nursing home care for adults who cannot live independently
- www.fairparkhc.com
- (865) 983-0261

Homewood Residence at Deane Hill

- Residential care for seniors with various stages of Alzheimer's Disease.
- <http://www.brookdaleliving.com/homewood-residence-deane-hill.aspx>
- (865) 690-4070

Morristown Hamblen Health Care System

- Inpatient and outpatient geriatric psychiatric services.
- <http://www.mhhs1.org/>
- (423) 586-4231

St. Mary's Hospice

- Support care for patients and families in the last stages of life.
- <http://www.merely.com/hospice.asp>
- (865) 925-5500

Williamsburg Villa's

- Assisted living & dementia care. Case management and advocacy.
- <http://www.assistedlivingsource.com/profile/williamsburg-villas-id810753.html>
- (865) 573-0100

COMMUNITY OUTREACH & EDUCATION**Amputee Coalition of America**

- Empower people with limb loss through education, support, and advocacy
- www.amputee-coalition.org
- (865) 525-4512 Toll-free: 1-888-267-5669

Bridge Refugee & Sponsorship Services, Inc.

- Nonprofit organization that facilitates the resettlement of refugees in the East TN area.
- www.discoveret.org/refugees/
- (865) 540-1311

Community Mediation Center

- Provide mediation services to courts, businesses, schools, community groups, and individuals through volunteers
- <http://www.2mediate.org/>
- (865) 594-1879

Community Shares

- Supports social change organizations in order to promote a more just and caring community, working on issues such as hunger, health care, domestic violence, education, and environment
- www.communitysharestn.org
- (865) 522-1604

First Baptist Church Knoxville

- Serves the community through programs like ESOL, Kids Hope, & FISH

- www.fbcknox.org
- (865) 546-9661

Frontier Health

- Provides various mental health, behavioral health, substance abuse, and rehabilitation services for adults, children, and adolescents.
- <http://www.frontierhealth.org/services.htm>
- (423) 467-3600

Jewish Family Services

- Community based case management services to elderly living in community.
- <http://www.jewishknoxville.org/section.aspx?id=1345>
- (865) 690-6343

Knoxville Community Development Corporation

- Resource agency connecting eligible community members to needed services; food, shelter, clothing, utilities, etc.
- www.kcdc.org
- (865) 403-1100

Knoxville Leadership Foundation

- A series of programs serving families, youth, reconciliation, housing, and economic development.
- <http://www.klf.org/>
- (865) 524-2774

March of Dimes

- Education programs and community interventions to improve the health of babies by preventing birth defects, premature birth and infant mortality.
- <http://www.marchofdimes.com/tennessee/>
- (615) 399-3200

Ridgeview

- A community mental health center providing individualized care for adults, youth, and children to promote independence
- <http://www.ridgeviewresources.com/>
- (865) 482-1076

UT Extension

- State 4-H Office: In-school programs and other services for young people to teach leadership and a variety of life skills.
- Parenting and Family Relations Programs: Developing Programs and conducting training in the area of parenting and child development.
- Eastern Region: Placement in any of the UT Extension county offices.
- Family Economics: Developing programs and conducting training in the area of family economics.
- <http://www.utextension.utk.edu/>
- (865) 974-7115

Wesley House Community Center

- Programs and support services for children and adults in the Mechanicsville community.
- <http://www.wesleyhouse.com/>
- (865) 524-5494

MEDICAL ENVIRONMENT

Blount Memorial Hospital

- Emotional Health and Recovery: Helping adults who are suffering from depression, anxiety, addictions, psychosis, and other disorders.
- Home Health: In home health care services for those who cannot leave home for medical treatment or have acute/chronic illness or disability.
- Palliative Care and Hospice: Managing pain and symptoms of patients with all types of progressive incurable diseases.
- www.blountmemorial.org
- http://www.blountmemorial.org/body_iframe.cfm?id=580 for job opportunities
- (865) 977-5609 and www.blountmemorial.org/body.cfm?id=144 for volunteering opportunities

East Tennessee Children's Hospital

- Assist with the care and support of patients and their parents.
- <http://www.etch.com/>
- (865) 541-8165 for volunteer opportunities
- (865) 541-8110 to contact the Personnel Department about job opportunities

Fort Sanders Regional Medical Center

- Assessment, discharge planning, work with multidisciplinary team to assist patient needs
- <http://fsr.keystonews.com/>
- Volunteer information: <http://fsr.keystonews.com/?id=143> and (865) 541-1249

Mercy Health Partners

- Provides discharge planning to patients on various hospital units- general, oncology, ICU and ER
- www.mercy.com
- (865) 632-5200
- http://www.mercy.com/vol_main.asp for volunteer information

UT Medical Center

- Patient support in-hospital and planning and arranging for post-hospital.
- ICN Follow-up Center: Developmental testing and recommendation for needed interventions for children born at UT Hospital.
- Cancer Institute: Outpatient cancer facility providing radiation, oncology and other treatments. Supportive counseling and case management.
- <http://www.utmedicalcenter.org/>
- (865) 305-9000
- <http://www.utmedicalcenter.org/cms/Volunteering/49.html> or (865) 305-9515 to volunteer